



January 31, 2006

Cliff: 636435

Mr. Malcolm White  
Chief Executive Officer  
SN Transport Ltd.  
301-31334 Peardonville Rd.  
Abbotsford BC V2T 6K8

**Re: Non-Emergency Patient Transfer Service**

Dear Mr. White:

I am responding to your letter of October 13, 2005, and subsequent email of November 15, 2005, to Penny Ballem, Deputy Minister, Ministry of Health, requesting an opportunity to meet with her to discuss your company's role in providing non-emergency patient transfer services in the province of British Columbia.

I can advise you that the Ministry of Health in British Columbia and the Emergency Health Services Commission is supportive of the development of non-medical transport services such as yours as it allows the British Columbia Ambulance Service (BCAS) to focus on providing emergency patient care and transport throughout the province. There are opportunities for Health Authorities to utilize non-emergency patient transfer services and I understand they have established contracts with various transfer service providers. As noted in your letter, you are currently providing non-emergency patient transfer services throughout the Lower Mainland.

You are encouraged to continue your dialogue with the Health Authorities and other applicable organizations in pursuit of growing your transport service here in British Columbia.

Sincerely,

  
for Fred Platteel  
Chief Executive Officer

pc: Sue Conroy, Chief Operating Officer, British Columbia Ambulance Service

**Ministry of  
Health**

British Columbia  
Ambulance Service

**Provincial Headquarters**  
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